

**ELECTRIC UTILITY BOARD AGENDA  
SPECIAL MEETING  
August 9, 2022  
9:30 A.M.  
Citizens Tower  
1314 Ave K  
2nd Floor  
Lubbock, TX 79401  
Conference Rooms 201A and 201B**

1. Call to order.
2. Public Comment. Public comment is an opportunity for the public to make comments and express a position on agenda items. This period, of up to thirty minutes, is dedicated to public comment. Each member of the public will have three minutes to speak. Any member of the public that requires the assistance of a translator will have six minutes to speak. Comments must be limited to only those items posted on the Electric Utility Board agenda. Any member of the public wishing to speak shall sign up on the public comment sheet on the day of the Electric Utility Board meeting. The Electric Utility Board shall follow the order of persons wishing to speak as listed on the sign-up sheet. If everyone who signed up to speak has been given an opportunity to speak and the thirty minutes designated for public comment has not been exhausted, the Electric Utility Board may, at its discretion, open the floor to anyone else wishing to address the Electric Utility Board, subject to all the same procedures and guidelines.
3. Presentation and discussion by the Director of Electric Utilities, or his designee, regarding strategic planning for Lubbock Power & Light during and after its transition to competitive retail choice, including but not limited to, organizational and resource needs and changes, rate structure modifications, strategic goals for transmission and distribution service in the competitive market, occupational, performance, and safety metric goals, and other needs and changes of the electric utility as it transitions to and operates in the competitive retail market. This discussion may further include the processes, procedures, and methods used to conduct strategic planning. Topics included in the foregoing discussion may include, but are not limited to, the following:
  - a. Feedback, input, and comments related to LP&L’s 2022 Strategic Planning SWOT Analysis;
  - b. Community involvement and engagement;
  - c. LP&L’s financial values and goals now and as it transitions to retail competition;
  - d. LP&L’s goals for its budget now and as it transitions to retail competition;
  - e. Education and training of staff now, during, and after the transition to retail competition;
  - f. Interaction with and customer service for Retail Electric Providers;
  - g. LP&L’s values and priorities now, during, and after the transition to retail competition; and
  - h. Goals for outages and responses times as part of the planning process.
4. Adjourn.

Posted on the bulletin board outside the south entrance of  
Citizen’s Tower, 1314 Ave. K., Lubbock, Texas, on the 5th day  
of August 2022, at 10:00 AM.

By: Beatrice Duenez

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**CITY OF LUBBOCK ELECTRIC UTILITY BOARD MEETINGS ARE AVAILABLE TO ALL PERSONS REGARDLESS OF DISABILITY. IF YOU REQUIRE SPECIAL ASSISTANCE, PLEASE CONTACT THE CITY SECRETARY AT 775-2026 OR WRITE P. O. BOX 2000, LUBBOCK, TEXAS 79457, AT LEAST 48 HOURS IN ADVANCE OF THE MEETING.**  
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