



STATE OF TEXAS  
COUNTY OF LUBBOCK

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**AFFIDAVIT OF CUSTOMER REPRESENTATION AND RELEASE**

I, \_\_\_\_\_ (*printed name, and corporate title if any*) (“Representative”), am the representative of **Lubbock Power and Light (LP&L)** customer, \_\_\_\_\_ (“Customer”). I hereby swear and affirm that the information set forth in this document is true, correct, and accurate. My contact information is as below.

Address: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

I understand that, by signing this authorization, I am authorized to receive the requested information on behalf of customer and am **waiving Customer’s right to confidentiality of Customer’s personal account and/or utility information** as provided by section 182.052, Texas Utilities Code in so far as it applies to Customer for the requested information, and that such information may include, but not limited to Customer’s name, address, account number, type or classification of service, historical electricity usage, expected patterns of use, types of facilities used in providing service, individual contract terms and conditions, price, current charges, billing records, or any other information regarding my utility account(s) with LP&L. This authorization for release of information is granted to Representative on a one-time access basis only.

I understand that I or Customer may revoke the rights granted by this Affidavit of Customer Representation at any time and acknowledge that LP&L may have released the information pursuant to same.

I understand that LP&L retains the right to verify any Affidavit of Customer Representation or request by Representative to release Customer information before taking any action. If a request to release information is accepted, I understand the LP&L will provide the information in the format it deems most appropriate. I acknowledge I am signing this Affidavit of Customer Representation under my own free will and not under duress.

**I further understand that by signing this authorization, Customer and I hereby release, acquit, and forever discharge LP&L from any and all claims, demands, damages, attorney’s fees, costs, causes of action of whatsoever kind or nature, whether statutorily provided or otherwise, arising out of the release of Customer information by LP&L to Representative, or arising out of any intentional or unintentional use, misuse, theft, or improper use of Customer information by the Representative.**

Executed this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_ .

\_\_\_\_\_  
Name on Account (typed or printed)

\_\_\_\_\_  
Representative’s Signature

\_\_\_\_\_  
Account Number

\_\_\_\_\_  
Customer's Service Address



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Before me, the undersigned authority, personally appeared \_\_\_\_\_, identified as the Representative of LP&L Customer, known to me to be the person whose name is subscribed to the foregoing instrument and acknowledged to me that he/she executed the same for the purposes and consideration therein expressed.

Given under my hand and seal of office this \_\_\_\_ day of \_\_\_\_\_, \_\_\_\_\_.

[SEAL]

\_\_\_\_\_  
Notary Public for the State of Texas

**Print and mail to:** Lubbock Power and Light (Market Operations Group), P.O. Box 10541, Lubbock, TX 79408-3549 **or email to:** [MarketOps@myLubbock.us](mailto:MarketOps@myLubbock.us)